

UH West O'ahu Faculty Computer Repair Waiver/Agreement Form

This waiver/agreement form is required for any issues regarding UH supported software installations, repairs, or maintenance on non-UH owned computers.

Note: There is no support for non-UH supported software on non-UH owned computers.

By signing this form, I agree that backing up data is my own responsibility and staff members will not be held accountable or liable for any data lost while addressing this support request.

By signing this document, I agree to the above statements.

Print Name: _____

Date: _____

Signature: _____

Please fill out the attached service support request form.

For office use only.

Form received: _____

Request for Service Support for UH Supported Software on Non-UH Owned Computer

Description of problem (use back of paper if necessary):

Is the problem intermittent? Yes No

What program(s), if any, were you using at the time the problem occurred?

Have you recently installed any new software, hardware, updates, etc. or make any changes to existing software or settings? Yes No

If so, what did you install or change (use back of paper if necessary)?

Were there any error messages? Yes No

If so, what were they (use back of paper if necessary)?
